

## LIST OF SOFT SKILLS COURSES OFFERED IN COOPERATION WITH VELSOFT, THE LEAD-ING PROVIDER OF CUSTOMIZED TRAINING COURSES:

- Accounting Skills for New Supervisors (Two Days)
- Active Listening (One Day)
- Advanced Project Management (One Day)
- Advanced Skills for the Practical Trainer (Three Days)
- Advanced Writing Skills (One Day)
- Anger Management Understanding Anger (One Day)
- Appreciative Inquiry (One Day)
- Balanced Scorecard Basics (One Day)
- Basic Business Management Boot Camp for Business Owners (Three Days)
- Basic Internet Marketing (One Day)
- Body Language: Reading Body Language as a Sales Tool (One Day)
- Branding: Creating and Managing Your Corporate Brand (Two Days)
- Budgets and Managing Money (Two Days)
- Building Better Teams (One Day)
- Building Relationships for Success in Sales (One Day)
- Building Your Self Esteem and Assertiveness Skills (One Day)
- Building a Brand on Social Media (One Day)
- Building a Consulting Business (One Day)
- Building an Online Business (One Day)
- Bullying in the Workplace (One Day)
- Business Ethics for the Office (Two Days)
- Business Etiquette Gaining That Extra Edge (One Day)
- Business Leadership Becoming Management Material (Three Days)
- Business Process Management (Two Days)
- Business Succession Planning Developing and Maintaining a Succession Plan (One Day)
- Business Writing That Works (Two Days)
- CRM An Introduction to Customer Relationship
  Management (Three Days)

- Call Center Training Sales and Customer Service Training for Call Center Agents (One Day)
- Change Management Change and How to Deal With It (One Day)
- Coaching and Mentoring (One Day)
- Communication Strategies (Two Days)
- Communications for Small Business Owners (Two Days)
- Conducting Accurate Internet Research (One Day)
- Conducting Effective Performance Reviews (Three Days)
- Conference and Event Management (Two Days)
- Conflict Resolution Dealing With Difficult People (One Day)
- Conflict Resolution Getting Along In The Workplace (Two Days)
- Conquering Your Fear of Speaking in Public (One Day)
- Creating a Dynamite Job Portfolio (One Day)
- Creating a Google AdWords Campaign (One Day)
- Creating a Top-Notch Talent Management Program (Two Days)
- Creative Thinking and Innovation (Two Days)
- Crisis Management (Two Days)
- Critical Thinking (Two Days)
- Customer Service Training Critical Elements of Customer Service (One Day)
- Customer Service Training Managing Customer Service
  (One Day)
- Delegation The Art Of Delegating Effectively (One Day)
- Developing Your Executive Presence (One Day)
- Developing Your Training Program (Two Days)
- Disability Awareness Working with People with Disabilities (Two Days)
- Diversity Training Celebrating Diversity in the Workplace (One Day)
- Dynamite Sales Presentations (One Day)

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- E-Commerce Management (Two Days) Effective Planning and Scheduling (Two Days) Emotional Intelligence (One Day) Good Start (Two Days) Employee Accountability (One Day) **Employee Dispute Resolution - Mediation through Peer** Performance (One Day) Review (One Day) Encouraging Sustainability and Social Responsibility in **Business (One Day)** Entrepreneurship 101 (Three Days) Facilitation Skills (Two Day) Generation Gap - Closing the Generation Gap in the Workplace (One Day) Getting Stuff Done - Personal Development Boot Camp (Two Days) Getting Your Job Search Started (One Day) Giving Effective Feedback (One Day) **Global Business Strategies (Three Days)** Goal Setting (One Day) High Reliability Organizations (One Day) Hiring for Success - Behavioral Interviewing Techniques (Two Days) Human Resources Training - HR for the Non-HR Manager (Three Davs) Influence and Persuasion (One Day) Intermediate Project Management (One Day) Intrapreneurship (One Day) Introduction to Neuro Linguistic Programming (One Day) Inventory Management - The Nuts and Bolts (One Day) (Three Days) Kickstarting Your Business with Crowdsourcing (One Day) Knowledge Management (Two Days) Leadership Skills for Supervisors - Communication, Coaching, and Conflict (One Day) Lean Process Improvement (Two Days) Logistics and Supply Chain Management (Two Day) Making Training Stick (One Day) mance (One Day) Managing Across Cultures (One Day) Managing Difficult Conversations (One Day) Hygiene (One Day) Managing Pressure and Maintaining Balance (One Day) Managing the Virtual Workplace (One Day) Marketing and Sales (One Day) (One Day) Marketing for Small Businesses (Two Days) Marketing with Social Media (Two Days) Mastering the Interview (One Day) Meeting Management - The Art of Making Meetings (Two Days) Work (One Day) Motivation Training - Motivating Your Workforce (One Day)
  - NLP Tools for Real Life (One Day)
  - Negotiating for Results (Two Days)
  - Networking for Success (Two Days)
  - Onboarding The Essential Rules for a Successful

**Onboarding Program (Two Days)** 

- Orientation Handbook Getting Employees Off to a
- Overcoming Objections to Nail the Sale (One Day)
- Performance Management Managing Employee
- Personal Brand: Maximizing Personal Impact (Two Days)
- Problem Solving & Decision Making (Two Days)
- Process Improvement with Gap Analysis (One Day)
- Project Management Fundamentals (One Day)
- Project Management Training Understanding Project Management (Three Days)
- Prospecting for Leads like a Pro (One Day)
- Public Relations Boot Camp (Two Days)
- Public Speaking Presentation Survival School (Two Days)
- Public Speaking Speaking Under Pressure (Two Days)
- Purchasing and Procurement Basics (Two Days)
- Research Skills (One Day)
- Risk Management (One Day)
- Safety in the Workplace (One Day)
- Self-Leadership (One Day)
- Selling Smarter (One Day)
- Skills for the Administrative Assistant (Two Days)
- Strategic Planning (Two Days)
- Stress Management (One Day)
- Survival Skills for the New Trainer (One Day)
- Team Building Developing High Performance Teams
- Telemarketing Using the Telephone as a Sales Tool (One Day)
- The ABCs of Supervising Others (Two Days)
- The Minute Taker>s Workshop (One Day)
- The Practical Trainer (Three Days)
- The Professional Supervisor (Three Days)
- Time Management Get Organized for Peak Perfor-
- Tough Topics: Talking to Employees about Personal
- Using Activities to Make Training Fun (One Day)
- Working Smarter Using Technology to your Advantage
- Workplace Ergonomics: Injury Prevention Through **Ergonomics (Two Days)**
- Workplace Harassment What It is and What to Do About It
- Workplace Violence How to Manage Anger and Violence in the Workplace (Two Days)
- Workplace Wellness (Two Days)
- Writing Reports and Proposals (Two Days)
- Writing a Business Plan (One Day)
- Writing for the Web (One Day)

For more information, please contact us at: Tel: +962-6-5100900 Email: info@tagitraining.com

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